

# COVID-19 COVER

COVID-19 INFORMATION Non-contractual document



## Campez Couvert ⚡

### GENERAL PRINCIPLE



#### WE COVER :

INDIVIDUALLY COVID-19 AS AN ILLNESS SERIOUS ILLNESS OR CAUSE OF DEATH, AND THIS FOR ALL GUARANTEES, WHETHER INSURANCE OR ASSISTANCE.



**Exception :**

*We will not cover the customer in case of illness if he goes to a not recommended country by his government.*



#### WE DON'T COVER :

ANY MASS RISK OF OUR POLICIES.

THIS IS A PRINCIPLE OF INSURANCE AND ALLOWS TO PROTECT OUR COMPANY AND OUR PARTNERS.

IN THIS CONTEXT, WILL BE SYSTEMATICALLY EXCLUDED THE CONSEQUENCES OF A RESTRICTION TO FREEDOM OF MOVEMENT (CLOSURE OF BORDERS, HEALTH EMERGENCY STATE, GENERALIZED QUARANTINE AND CONTAINMENT ...).

#### WHAT IS CONTACT CASE ?



People with Covid-19 symptoms (confirmed symptoms by a medical opinion) and people identified as having been in high risk contact with an infected person, **EXCLUSIONS** : People who dont have Covid-19 symptoms and dont have a prescription. Once informed of its « contact case » situation by doctor, by the health insurance services or by the ARS (agency regional health), the « contact person » must make an appointment at a screening location practicing the Covid test. The doctor or the Health Insurance teams will tell him the address of the laboratory.



## EXAMPLES OF SUPPORTED CASES



I'm in quarantine because of COVID-19 (Positive test)



I want to cancel my trip because I'm sick of Covid-19 (hospitalization)



I want to cancel my trip because a family member (according to definition) is sick of Covid-19 (hospitalization)



I want to cancel my trip because I'm contact case and I have to isolate myself and take a Covid-19 test (PCR)



I want to cancel my trip because I'm contact case and I'm waiting for my Covid-19 test (PCR) results



I want to cancel my trip because I'm sick and my doctor confirmed I'm not able to travel and he suspects a covid-19 sickness



I want to cancel my trip because I'm sick of covid-19 (positive test)



I want to cancel because a close friend of family is seriously ill of covid-19 (positive test)



I want to cancel my trip because I'm requisitioned by the authorities in the fight against COVID



After sickness or contact case, I will arrive at my place of stay with two days late (or more)



Cancellation for denied boarding following temperature measurement



## EXAMPLES OF UNSUPPORTED CASES



Closure of borders



Health emergency state



Generalized quarantine and containment



Case of sickness if you travel in a country strongly advised against by your government



Administrative closure of the establishment



Refusal of entry to the destination country in the absence of vaccination and where the destination country was requiring a vaccination at the time the booking was made