



CAMPSITE RULES CAMPING LE HARAS

1 Ter avenue Joliot Curie
66690 PALAU DEL VIDRE

1. CONDITIONS OF ADMISSION AND STAY

To enter, set up on or stay at the campsite, you must have permission from the manager or their representative. They are responsible for maintaining order and proper conduct on the campsite and ensuring compliance with these rules. Staying at the campsite implies acceptance of these rules and an undertaking to comply with them.

No one may establish their permanent residence here.

In July and August, all guests must wear the single-use wristband throughout their stay.

2. REGISTRATION REQUIREMENTS

Minors who are not accompanied by their parents will only be admitted with written permission from them.

Under Article R. 611-35 of the French Code on the Entry and Residence of Foreign Nationals and the Right of Asylum, the manager must ask guests of foreign nationality to complete and sign an individual police registration form on arrival. In particular, it must state:

1. Surname and first names;
2. Date and place of birth;
3. Nationality;
4. Usual address.

Children under 15 may be included on one parent's form.

3. SETTING UP

Camping accommodation and related equipment must be set up on the pitch indicated, in accordance with instructions from the manager or their representative.

4. RECEPTION

Low season: open from 9 am to noon and from 2 pm to 5 pm.

High season: open from 8.30 am to 6.30 pm.

Reception provides information about campsite services, places to buy supplies, sports facilities, local attractions and other useful addresses.

A system for receiving and handling complaints is available to guests. Complaints will only be considered if they are signed, dated, as specific as possible and concern relatively recent events.

5. CHARGES

Charges are paid at reception. The amounts are displayed at the campsite entrance and at reception. They are payable according to the number of nights spent at the campsite.

6. DISPLAY OF INFORMATION

These campsite rules are displayed at the entrance and at reception. A copy will be given to any guest who asks for one.

For classified campsites, the classification category, its tourism or leisure designation, and the number of tourism or leisure pitches are displayed.

The prices of the various services are communicated to guests in accordance with the conditions laid down by an order of the minister responsible for consumer affairs and are available at reception.

7. DEPARTURE ARRANGEMENTS

Guests are asked to notify reception of their departure no later than the preceding day. Guests intending to leave before reception opens must check with reception that all departure formalities, particularly payment for their stay, have been completed by 5 pm on the preceding day. No vehicle may leave the campsite between 11 pm and 7 am.

8. NOISE AND QUIET HOURS

Guests are asked to avoid noise and conversations that could disturb their neighbours.

Sound equipment must be adjusted accordingly. Vehicle doors and boots should be closed as quietly as possible.

Dogs and other animals must never be allowed to roam freely. They must not be left on the campsite, even locked inside, when their owners are absent. Their owners bear civil responsibility for them.

Complete quiet must be observed between 11 pm and 7 am.

9. VISITORS

Visitors may be admitted subject to the management's approval. Before entering the premises, they must report to reception, present proof of identity and pay the current visitor rate. They will be given an identification wristband.

Visitors are admitted under the responsibility of the campers receiving them.

Visitors may not use the swimming pool or take part in activities offered by the campsite. They must leave the campsite before 11 pm.

Visitors' cars must remain in the car park and are not allowed onto the campsite.

10. VEHICLE MOVEMENT AND PARKING

Vehicles **must not exceed 10 km/h** within the campsite.

Vehicles may be driven between 7 am and 11 pm.

Only vehicles belonging to campers staying on the site may be driven within the campsite. Parking on pitches normally occupied by accommodation is strictly prohibited unless a designated parking space has been provided. Parking must not obstruct traffic or prevent new arrivals from setting up.

Only one vehicle may be parked per pitch.

11 CLEANLINESS AND APPEARANCE OF THE SITE

Everyone must avoid any action that could harm the cleanliness, hygiene or appearance of the campsite and its facilities, particularly the sanitary facilities.

Waste water must not be poured onto the ground or at the foot of trees.

Guests must empty waste water at the facilities provided for this purpose.

The campsite has a waste-sorting area. Guests must place household waste, plastic packaging, paper and glass in the appropriate separate containers. Rubbish bags must not be stored on pitches during the stay.

Clothes and dishes may only be washed in the sinks provided for those purposes.

Laundry must be hung discreetly without inconveniencing neighbours. It must never be hung from trees.

Plants and flower displays must be respected; picking flowers and fruit is prohibited. Nails must not be driven into trees, branches must not be cut and planting is prohibited.

Guests may not mark out their pitch with their own boundary markers or dig into the ground.

The person who causes damage to vegetation, fences, the grounds or campsite facilities, or the person responsible for them, must pay for its repair.

At the end of the stay, campers must return their pitch to its original condition and remove all rubbish, paper, cigarette ends and other waste.

12. SWIMMING

The pools are strictly reserved for campsite guests; visitors may not use them. Swimming is unsupervised. Children must be accompanied by an adult or a responsible parent.

Parents must actively supervise children while they swim and remain responsible for them.

Opening times, safety instructions and pool depths are displayed at the pool entrance.

Inflatable items are prohibited except safety flotation devices. Flippers and balls are prohibited.

For hygiene reasons and to maintain the sanitary quality of the pool water, only swim briefs or close-fitting swim trunks, bikinis and one-piece swimsuits are permitted. All other types of swimming clothing, including loose trunks, shorts, T-shirts and wetsuits of any kind, are prohibited.

13. SAFETY

A) Fire prevention

Open fires (wood, charcoal, etc.) are strictly prohibited. **Only gas camping stoves, barbecues and planchas are permitted.** They must be kept in good working order and must not be used in unsafe conditions.

In the event of a fire, inform the management immediately. Fire extinguishers and fire hose reels may be used if necessary.

Cigarette ends: throwing cigarette ends on the ground is strictly prohibited. Ashtrays are provided at various points around the campsite.

Candles must not be left unattended.

A first-aid kit is available at reception.



B) Theft

The management accepts no liability for theft. It is responsible only for items deposited at reception and has only a general duty to monitor the campsite.

Campers remain responsible for their own equipment and must report any suspicious person to the person in charge.

Guests are advised to take normal precautions to safeguard their equipment and personal belongings.

C) Flooding

Safety and civil protection services may alert us to a risk of a sudden rise in water levels caused by torrential rain. In such a case, although unlikely, part or all of the campsite could flood more or less rapidly. The warning period is sufficient to inform campers of the risk of rising water. In this situation, campers must strictly follow the instructions given by campsite staff.

14. GAMES

No rough or disruptive games, especially ball games, may be organised near facilities or vehicles.

The meeting room must not be used for boisterous games.

Children must always be supervised by their parents. Playing in the sanitary facilities is strictly prohibited. Playing with water in the sanitary facilities or at water supply points is strictly prohibited.

15. CONDUCT

Malicious, insulting or aggressive behaviour, as well as any discrimination, blackmail or harassment towards other guests or campsite employees, is strictly prohibited. The management reserves the right to expel, without notice or refund, anyone who does not comply with the campsite rules or behaves badly towards other guests or campsite employees.

In the event of a criminal offence, the manager may call the police.

16. UNOCCUPIED EQUIPMENT STORAGE

Unoccupied equipment may only be left on the campsite with the management's agreement and in the location specified. This service may be subject to a charge.

17. ELECTRIC AND HYBRID VEHICLES

A charging station with two connectors is available, with payment directly at the station. Charging vehicles from pitch electrical hook-ups, which are not designed for this purpose, is strictly prohibited.

OCCUPYING A PITCH OR ACCOMMODATION, WITH OR WITHOUT A BOOKING, IMPLIES FULL AND UNCONDITIONAL ACCEPTANCE OF THESE CAMPSITE RULES.

THE MANAGEMENT RESERVES THE RIGHT TO EXPEL, WITHOUT NOTICE OR REFUND, ANYONE WHO FAILS TO COMPLY WITH THESE RULES OR HAS PROVIDED FALSE INFORMATION ABOUT THE OCCUPANTS OF A PITCH.